



Reference: Hilti South Africa  
Closing Dates 2019/ 20  
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**D:** December 10<sup>th</sup>, 2019

## **Hilti South Africa Closing Dates 2019/ 2020**

Dear Customers,

As we approach the end of the year we would like to inform you of the following:

- Our offices including Repair Center, Hilti Stores & Warehouse will be closed from **20<sup>th</sup> December 2019 (last working day)** and re-open on **6<sup>th</sup> January 2020 (first working day)**.
- The last deliveries of 2019 will be during the week of **16-20<sup>th</sup> December 2019**.
- The **last day for placing of orders** via Customer Service or Sales will be **Thursday 19<sup>th</sup> December 2019** for deliveries arriving **by Friday 20<sup>th</sup> December** within the Gauteng and Durban region. Outside the Gauteng and Durban region orders need to be placed by Wednesday 18<sup>th</sup> December for deliveries arriving by Friday 20<sup>th</sup> December 2019.
- Orders placed over Hilti Online during the closing dates are expected to be delivered **7<sup>th</sup> - 8<sup>th</sup> January 2020** (date of first deliveries in 2020).
- To arrange collection for a tool repair and to have it delivered back to you before Christmas, please ensure the collection is arranged by the **13<sup>th</sup> December 2019**.

Yours sincerely,

**Dirk Dijkstra**  
GM & Head of Subregion Southern Africa

**Tatiana Masalska**  
Marketing Director

**Hilti (South Africa) (Pty) Ltd**

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