

Reference: Hilti South Africa Closing Dates 2020/ 21 T: +27 11 237 3000 F: +27 11 237 3111 D: October 12<sup>th</sup>, 2020

## Hilti South Africa Closing Dates 2020/ 2021

Dear Customers,

As we approach the end of the year we would like to inform you of the following:

- Our offices including Repair Center, Hilti Stores & Warehouse will be closed from 23<sup>rd</sup> December 2020 (last working day) and re-open on 4<sup>th</sup> January 2021 (first working day).
- The last deliveries of 2020 will be during the week of 21-23<sup>rd</sup> December 2020.
- The last day for placing of orders via Customer Service or Sales will be Tuesday 22<sup>nd</sup> December 2020 for deliveries arriving by Wednesday 23<sup>rd</sup> December within the Gauteng and Durban region. Outside the Gauteng and Durban region orders need to be placed by Monday 21<sup>st</sup> December for deliveries arriving by Wednesday 23<sup>rd</sup> December 2020.
- Orders placed over Hilti Online during the closing dates are expected to be delivered between the
  5th 6th January 2020 (date of first deliveries in 2021).
- To arrange collection for a tool repair and to have it delivered back to you before Christmas, please ensure the collection is arranged by the 15th December 2020.

Yours sincerely,

**Dirk Dijkstra**GM & Head of Subregion Southern Africa

Afzahl Chothia Marketing Director